



Total Calls	Oct-09	YTD-09
Arkansas Crisis Line	518	4897
Caller Location by Region **	Oct-09	YTD-09
Northwest Region: <i>Includes the following counties - Baxter, Benton, Boone, Carroll, Conway, Crawford, Franklin, Johnson, Logan, Madison, Marion, Newton, Pope, Scott, Searcy, Sebastian, Van Buren, Washington, and Yell</i>	131	1333
Northeast Region: <i>Includes the following counties - Clay, Cleburne, Craighead, Crittenden, Cross, Fulton, Greene, Independence, Izard, Jackson, Lawrence, Mississippi, Poinsett, Randolph, Sharp, Stone, White, and Woodruff</i>	60	622
Central Region: <i>Includes the following counties - Faulkner, Garland, Grant, Lonoke, Perry, Pulaski, and Saline</i>	65	789
Southwest Region: <i>Includes the following counties - Calhoun, Clark, Columbia, Dallas, Hempstead, Hot Spring, Howard, LaFayette, Little River, Miller, Montgomery, Nevada, Ouachita, Pike, Polk, Sevier, and Union</i>	40	287
Southeast Region: <i>Includes the following counties - Arkansas, Ashley, Bradley, Chicot, Cleveland, Desha, Drew, Jefferson, Lee, Lincoln, Monroe, Phillips, Prairie, and Saint Francis</i>	20	197
Unknown or out of State:	202	1672
Caller's Gender:**	Oct-09	YTD-09
Male	175	1513
Female	201	2080
Unknown	140	1302
Caller's Age:**	Oct-09	YTD-09
0-12	7	46
13-17	30	285
18-25	54	461
26-40	158	1527
41-60	110	1060
61 +	17	210
Caller's Ethnicity:**	Oct-09	YTD-09
Caucasian	322	2976
Hispanic or Latino	5	57
African American	37	395
Asian American	2	15
Pacific Islander	0	1
Other	2	17

Caller's Issues**	Oct-09	YTD-09
Abuse/Crime Victim		
Adult-domestic violence	17	160
Adult-rape/sexual assault	2	58
Child-sexual	6	39
Child-physical	2	81
Adult molested as a child	21	182
Elder Abuse	3	20
Robbery	0	5
Assault	4	53
Survivor of Homicide	1	6
DWI/DUI Crash	0	4
Safety		
Homicide (fear or threatening)	3	20
Discrimination/Prejudice (bullying, etc)	4	23
Violence or Safety Concerns	14	173
Suicide-Self	42	479
Suicide-Someone Else	32	336
Mental Health		
Anxiety or Fear	95	147
Depression	100	953
Grief	24	201
Loneliness	44	270
Other Mental Illness	42	415
Physical Health		
Disability	13	117
Disease	13	93
Injury	6	40
Pregnancy	3	14
Addiction		
Alcohol	14	155
Drugs	10	173
Other (Sexual, Gambling, etc)	5	32
Financial		
Job loss	8	79
Money Problems/Debt	34	257
Basic Needs/Information		
Employment	8	10
Food	5	47
Utilities	21	99
Prescriptions	8	61
Shelter	22	166
Rent/Mortgage	12	70
Homework Help	4	20
Other	29	169
Interpersonal/Relationships		
Child	17	245
Parent	25	172
Sibling	12	78
Spouse or equivalent	29	431
Other Family (Aunt, Uncle, Grandparent, etc.)	14	110
Friends/Peers	18	195
Workplace (Coworkers/Supervisors)	2	22

**In March 2009, The Arkansas Crisis Center upgraded its phone system. In transition, technical difficulties prevented crisis line workers from accurately collecting caller location.