



Total Calls	Sep-09	YTD-09
Arkansas Crisis Line	514	4379
Caller Location by Region **	Sep-09	YTD-09
Northwest Region: <i>Includes the following counties - Baxter, Benton, Boone, Carroll, Conway, Crawford, Franklin, Johnson, Logan, Madison, Marion, Newton, Pope, Scott, Searcy, Sebastian, Van Buren, Washington, and Yell</i>	177	1202
Northeast Region: <i>Includes the following counties - Clay, Cleburne, Craighead, Crittenden, Cross, Fulton, Greene, Independence, Izard, Jackson, Lawrence, Mississippi, Poinsett, Randolph, Sharp, Stone, White, and Woodruff</i>	40	562
Central Region: <i>Includes the following counties - Faulkner, Garland, Grant, Lonoke, Perry, Pulaski, and Saline</i>	78	724
Southwest Region: <i>Includes the following counties - Calhoun, Clark, Columbia, Dallas, Hempstead, Hot Spring, Howard, LaFayette, Little River, Miller, Montgomery, Nevada, Ouachita, Pike, Polk, Sevier, and Union</i>	27	247
Southeast Region: <i>Includes the following counties - Arkansas, Ashley, Bradley, Chicot, Cleveland, Desha, Drew, Jefferson, Lee, Lincoln, Monroe, Phillips, Prairie, and Saint Francis</i>	17	177
Unknown or out of State:	175	1470
Caller's Gender:**	Sep-09	YTD-09
Male	164	1338
Female	232	1879
Unknown	118	1162
Caller's Age:**	Sep-09	YTD-09
0-12	5	39
13-17	24	255
18-25	47	407
26-40	186	1369
41-60	107	950
61 +	27	193
Caller's Ethnicity:**	Sep-09	YTD-09
Caucasian	331	2654
Hispanic or Latino	8	52
African American	44	358
Asian American	2	13
Pacific Islander	0	1
Other	1	15

Caller's Issues**	Sep-09	YTD-09
Abuse/Crime Victim		
Adult-domestic violence	15	143
Adult-rape/sexual assault	7	56
Child-sexual	0	33
Child-physical	6	79
Adult molested as a child	13	161
Elder Abuse	1	17
Robbery	0	5
Assault	4	49
Survivor of Homicide	0	5
DWI/DUI Crash	0	4
Safety		
Homicide (fear or threatening)	1	17
Discrimination/Prejudice (bullying, etc)	2	19
Violence or Safety Concerns	17	159
Suicide-Self	42	437
Suicide-Someone Else	48	304
Mental Health		
Anxiety or Fear	97	147
Depression	110	853
Grief	22	177
Loneliness	44	226
Other Mental Illness	58	373
Physical Health		
Disability	19	104
Disease	14	80
Injury	4	34
Pregnancy	3	11
Addiction		
Alcohol	20	141
Drugs	18	163
Other (Sexual, Gambling, etc)	7	27
Financial		
Job loss	16	71
Money Problems/Debt	49	223
Basic Needs/Information		
Employment	7	10
Food	3	42
Utilities	12	78
Prescriptions	6	53
Shelter	29	144
Rent/Mortgage	13	58
Homework Help	3	16
Other	26	140
Interpersonal/Relationships		
Child	22	228
Parent	21	147
Sibling	10	66
Spouse or equivalent	47	402
Other Family (Aunt, Uncle, Grandparent, etc.)	11	96
Friends/Peers	26	177
Workplace (Coworkers/Supervisors)	4	20

**In March 2009, The Arkansas Crisis Center upgraded its phone system. In transition, technical difficulties prevented crisis line workers from accurately collecting caller location.